

Lakeland Tile and Bathroom Co Ltd Privacy & Cookies Policy

At The Lakeland Tile and Bathroom Co Ltd, we are committed to maintaining the trust and confidence of anyone who visits our website, calls or emails us. Here we outline how we treat data collected when someone does any of the above.

Visitors to our website

When someone visits www.lakelandtileandbathrooms.co.uk we use a third party service, Google Analytics, to collect standard internet log information and details of visitor behaviour patterns. We do this to find information such as number of visitors to different parts of the site. This information is processed in a way which does not identify anyone. We do not make, and do not allow Google to make, any attempt to find out the identities of those visiting our website. Also see our Cookies Policy below.

If, during a visit to our website an online form is completed and sent to us, information collected is recorded on our Computer System so we may deal with the enquiry or request, and administrate any orders and accounts. Recorded email addresses will not be used for promotional emails.

Calling or e-mailing us

When someone telephones or emails us we may need to collect information and record it on our Computer System to deal with an enquiry or request, and administrate any orders and accounts. Recorded email addresses will not be used for promotional emails.

Credit and debt card information is taken in accordance with PCI DSS

We do not rent, sell or trade mailing lists with any organisations and businesses.

Links to other websites

Our website and communications may include links to other websites within the industry. Those sites are not governed by this Privacy Policy. For details of how a linked website uses your information please check that site's privacy statement.

Security

We are committed to ensuring that your information is secure. In order to prevent unauthorised access or disclosure, we have suitable physical, electronic and managerial procedures in place to safeguard and secure any information we collect.

Legal basis

We use consent and legitimate interest as the GDPR basis to store and process your information.

Access to your personal information

You are entitled to access the personal information we hold about you. Simply email your request to Liz Morton - info@lakelandtileandbathrooms.co.uk

Changes to this privacy notice

We keep our privacy notice under regular review. This privacy notice was last updated on 15th May 2018.

Cookies

Cookies are small text files that are placed on your computer by websites that you visit. They are widely used in order to make websites work, or work more efficiently, as well as to provide information to the owners of the site.

Depending on the browser you use, you should be able to control what cookies are placed on your device through the browser settings.

